

Updates and Recent News from the Federal Communications Commission

June 2014



Brought to you by the Consumer & Governmental Affairs Bureau's
Consumer Affairs & Outreach Division

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Chairman's Awards for Advancement in Accessibility



Chairman Tom Wheeler
with Chairman AAA
recipients

On June 9, 2014, Chairman Tom Wheeler presented the awards to winners of the third annual Awards for Advancement in Accessibility (Chairman's AAA), which honors innovators who develop communications technology for people with disabilities. The Chairman's AAA, a project of the FCC's Accessibility and Innovation Initiative (A&I Initiative), recognizes outstanding private and public sector ventures in communications technology accessibility and innovation. The Chairman's AAA is part of the A&I Initiative's goal to facilitate ongoing exchanges among industry, assistive technology companies, app developers, government representatives and consumers to share best practices and solutions for accessible communications technologies. Winners were chosen in seven categories. Click [here](#) to read the news release announcing the 2014 winners and [here](#) to visit the flickr album.

Winners of 2014 Chairman's AAA

- Advanced Communication Services (ACS): Braille Plus 18
- Closed Captions: Adobe Primetime
- Employment Opportunities: Texas Multi-Agency Office 2010 Training Collaboration
- Intellectual and Developmental Disabilities: Game Accessibility Guidelines
- Mobile Web Browsers: Capti Narrator
- Social Media: EasyChirp
- Video Description: YouDescribe and the Descriptive Video Exchange (DVX)

SAVE THE DATE:

- ***Accessible
Social Media:***
July 17, 2014
- **To see all
events, visit:**
[www.fcc.gov/
events](http://www.fcc.gov/events)

Recent Events

Workshop for Older Americans: Stay Safe, Healthy and Connected

In recognition of Older Americans Month in May, the FCC's Consumer and Governmental Affairs Bureau hosted a workshop to provide information on online safety, communicating during emergencies, and how broadband and other technologies can be used to facilitate aging in place and telehealth.

Please click to visit:

[Event page](#)

[flickr album](#)



Kris Monteith, Acting Bureau Chief, Consumer and Governmental Affairs Bureau

Workshop on Prevention of Mobile Device Theft

The FCC's Consumer and Governmental Affairs Bureau and Wireless Telecommunications Bureaus held a workshop on using technical solutions and best practices to reduce the theft of mobile devices on June 19, 2014 .

Building on stakeholders' initiatives to date, this workshop:

- Explored ways that members of the mobile device community (providers, device manufacturers, OS providers, application developers) can improve collaboration with the law enforcement community in a collective effort to thwart mobile device theft
- Addressed ways in which more timely and accurate data about mobile device theft can be made available for both law enforcement entities and others, such as secondary market resellers
- Discussed technology solutions that can limit the theft of mobile devices and curb effects on consumers and businesses

Please click to visit:

[Event page](#)

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Chairman Tom Wheeler, Commissioner Jessica Rosenworcel, The Honorable José E. Serrano (D-NY-15) and The Honorable Amy Klobuchar (D-MN) at the Workshop on Prevention of Mobile Device Theft

Chairman Wheeler Proposes Landmark E-Rate Modernization to Bring High-Speed Wi-Fi to Every Student and Library

On June 20, 2014, Chairman Wheeler circulated an E-Rate Modernization proposal to his fellow Commissioners to revitalize the E-Rate program for the world of personalized learning. During the past 18 years, E-Rate has helped transform schools' and libraries' access to modern communications networks. But educational connectivity has changed: whereas once it was revolutionary to connect a computer lab down the hall to the Internet, harnessing the full value of digital learning today means enabling all students to go online from their desk or from any library workspace.

For more information, please visit:

<http://www.fcc.gov/document/chmn-wheeler-proposes-updating-e-rate-wi-fi-schools-libraries>

[Chairman's Blog](#): Access to the Underserved: Keeping Up with the Times

[Jon Wilkin's Blog](#): Managing E-Rate to Maximize Benefits for Schools & Libraries

FCC Launches Direct Video Communication Access to Help Consumers Who Are Deaf and Hard of Hearing

excerpt from blog by: [Greg Hlibok](#), Chief, Disability Rights Office

The FCC has unveiled a new type of support service specifically designed for consumers who are deaf and hard of hearing to communicate in their primary language, American Sign Language (ASL).

The "ASL Consumer Support Line," announced by Chairman Tom Wheeler at the M-Enabling Summit last night, allows deaf and hard of hearing consumers to engage in a direct, interactive video call with a consumer specialist at the FCC who can provide assistance in ASL for filing informal complaints or obtaining consumer information.

Persons who are deaf or hard of hearing can use the ASL Consumer Support Line by calling 844-4-FCC-ASL (844-432-2275) or 202-810-0444. Hours of operation are 10 a.m. to 5:30 p.m. (Eastern Time), Monday through Friday.

To watch an ASL web video about the ASL Consumer Support Line please visit:

<http://www.fcc.gov/encyclopedia/disability-rights-office>.

To read the entire blog, please visit:

<http://www.fcc.gov/blog/fcc-launches-direct-video-communication-access-help-consumers-who-are-deaf-and-hard-hearing>